

# COUNTRYSIDE HEALTH CARE OF MILFORD

## Rules and Regulations for Family Visits

- Visits are for residents and family members who do not have a suspected or confirmed COVID-19 infection. Visitors will be screened for fever or respiratory symptoms. Any visitor with symptoms of COVID-19, will not be permitted to visit.
- Visitors will need to be tested for COVID-19 upon arrival to the facility. Please arrive to the facility 15 minutes early so a staff member can meet you at the front door. Once tested you will wait in your vehicle for the results and if negative will then be allowed in to the facility to visit your loved one. This process will take about 15 minutes
- Family visits are limited to 2 guests. Each guest must wear a mask and a face shield throughout the visit. Residents will wear a mask and staff a mask and face shield.
- A member of our healthcare team or a volunteer trained in infection control will perform frequent safety checks or remain with the resident during the entire visit to ensure patient safety, and that infection control measures are being maintained.
- We are working very hard to accommodate every resident in the facility; therefore, the allotted time frame for family visits must not exceed 45 minutes.
- There can be absolutely no congregating on the facility grounds.
- Per the Department of Public Health, physical contact is limited but allowed if desired by both the resident and visitor. In order to reduce the risk of transmission individuals must:
  - use alcohol-based hand sanitizer with at least 60% alcohol before and after contact
  - limit this physical contact to brief hand to hand touch at the beginning and/or end of your visit, and then should remain 6 feet apart throughout the remainder of your visit.
- Any snacks or food items brought for the resident cannot be consumed during the visit. They can enjoy these items when they return back to their room after the visit, or at another specified time.
- Window visits are not permitted although we still recommend using Facetime or Zoom.
- Should any visitor develop any signs and symptoms of COVID-19 within 2 days after exiting the facility, it is mandatory you immediately report this to a Countryside Health Care staff member.

It is important that we continue to exercise all guidelines provided by the Department of Public Health. Our Rules and Regulations for Family Visits may change at any time, to be more restrictive than the DPH guidelines. Our Rules and Regulations will also factor in current conditions within the facility, the community, or visitor non-compliance.

Please complete the section below to indicate that you have read and understand these Rules and Regulations for Family Visits.

Resident's Name (print) \_\_\_\_\_ Visitor's Name \_\_\_\_\_

Visitor's Signature \_\_\_\_\_ Date \_\_\_\_\_